

ACCOUNT #: _____

EFFECTIVE OCT 1, 2023-
SEPT. 30,2024

PANAMA CITY BEACH

116 S. ARNOLD ROAD/PANAMA CITY BEACH, FL 32413

OFFICE: (850) 233-5100 EMERGENCY: (850) 233-5050

TO PAY BILLS: 1-888-977-8721 or pcbfl.gov

HOURS: MON-FRI 7:30 AM-4 PM CST

BILLING IS BI-MONTHLY ON THE EVEN MONTHS. (2-FEB., 4-APR., 6-JUNE, 8-AUG., 10-OCT. 12-DEC.)

*The valve belongs to the City and is for the City's convenience. The customer is urged to install a valve of their own between the meter and the dwelling for their own use. **The customer is asked to always turn the water off at their personal valve when leaving for even a few days. This is your only protection!***

MONTHLY WATER FEES (PER UNIT)

	<u>Inside City 2 MONTHS</u>	<u>Outside City 2 MONTHS</u>
Meter size 5/8" or 3/4"	35.22	44.02
Min Bill Includes: 1"	52.94	66.18 Min Bill Includes:
0-6,000 WA/SW: \$80.04 1 1/2"	102.36	127.96 0-6,000 WA/SW:\$100.04
0-6,000 WA only: \$35.22 2"	194.00	242.50 0-6,000 WA only:\$44.02
Above 2"	By contract, but no less than Cost of maintenance of meter.	Same plus 25%

MONTHLY SEWER FEES (PER UNIT PER MONTH)

Residential, Apartment, Condo	44.82	56.02
Sewer Flat Rate Availability	24.84	31.06

REUSE/RECLAIMED WATER FEES:

3/4"	20.36	25.46
1"	30.62	38.28

The above monthly fees allow 6,000 gallons of use per unit for two months. The rate for consumption above the minimum is per thousand gallons.

Water	3.36 per thou.	4.20 per thou.
Sewer	3.33 per thou.	4.16 per thou.
Reuse	.86 per thou.	1.08 per thou.

PAYMENTS: Payments are due on or before the due date on the bill. To avoid penalty, payments must be made online, over the phone, or in the office by 4 pm on the due date. Night drop payments will be credited the next business day. A 10% penalty will be charged for all payments received in the Water Dept. after the due date. Post marks are not acknowledged.

NEW ACCOUNT FEE: \$50.00 in city limits. \$62.50 outside city limits. This is non-refundable even if you cancel service before start date.

DEPOSIT: \$150.00 Deposit may be refunded to the customer after a period of 36 continuous months if the customer has no more than two late payments and no cut offs due to non-payment. If service is cancelled before it is refunded, it will be applied towards the final bill and a check will be sent if a credit is owed.

Minimum Requirements: Full legal name, mailing address, copy of legal ID, contact phone number, and the Social Security Number of the person who is responsible for the water account. If set up in a business name, we need the full business name, mailing address, contact name and number, and EIN number for the business. Responsible party to the water account may be reported to collections for non-payment.

After Hours: Reactivation of service at any time other than between the hours of 7:30 am and 4 pm on Mon-Fri (excluding holidays) shall require an additional fee of **\$200 inside the city limits and \$250 outside the city limits.** This is in addition to any other applicable fees or deposits.

Returned Check Fee: \$25.00 per redeposit or collection.

Change of Address or Request to Terminate Service: This may be done over the telephone if we have your Social Security Number, or you will be required to come into the office with picture ID. Proof of Identity is required.